



## Crescent School

Founded in 1913, Crescent is an independent school for boys from grades 3 - 12, located on a park-like 30 acre campus in midtown Toronto. Our students are encouraged to strive for excellence, and to develop their talents in the areas of academics, arts and athletics. Faculty and staff alike model Crescent's core values of respect, responsibility, compassion and honesty as we foster the development of our graduates to men of character from boys of promise.

***Crescent School invites applications for the following position beginning the 2019-2020 school year:***

### **Innovation Integrator and Technician**

You are a patient, imaginative problem solver who loves working with people, tinkering and creating using a variety of tools and materials and you are captivated by technology. A dynamic and engaging innovator, you will report to the Director of Innovation and Technology, and you will coach classroom teachers to implement innovative uses of technology in the classroom and curriculum. Additionally, your technical skills will be put to use in first level technical and audio visual support for staff and students. You will respond to IT ticket requests, troubleshoot hardware issues as well as provide database administration support for the Student Information System. In a workplace that is challenging, diverse, warm and fulfilling your contribution will be valued by the entire community.

#### **Responsibilities:**

- Researches and provides feasibility models for the integration of innovative technology and non-technology teaching and learning practices and tools into our classrooms
- Coaches teachers in the development and implementation of innovative technology and non-technology based curriculum and provides innovation and technology centred training and professional development sessions for staff and students
- Provides first-level support on the Help Desk and participates in monitoring the Innovation and Technology ticket queue by handling requests, distributing or escalating issues to the appropriate team member; accurately logs help desk tickets and resolutions into the help desk software management system
- Troubleshoots and resolves routine issues related to network access, AV equipment, printers, LAN, WLAN, internet connectivity, operating systems, and hardware and contacts external resources
- Assists with device on-boarding and off-boarding of staff and students and tracking and setting up equipment on loan to staff
- Assists with routine Student Information System database tasks
- Provides occasional technical support for events and programs held on evenings and weekends

#### **The successful candidate will have:**

- A post-secondary degree or diploma coupled with at least three years of integrating technology into the class or work environment and/or help desk experience
- BEd plus Membership in good standing with the Ontario College of Teachers an asset
- Experience and skill in coaching and training others
- Exceptional customer service orientation
- A strong understanding of curriculum
- CompTIA A+/Network+ or MCP (Microsoft Certified Professional) an asset
- Proficient in Windows 7, Windows 8, Windows 10, macOS as well as MS Office Suite, Google Apps for Education
- Ability to diagnose problems, perform routine maintenance on IT assets, and provide support for a wide range of applications
- Experience assigning permissions and setting up applications within a database at a basic level preferred
- An understanding of IP networking and connectivity
- Ability to quickly analyze issues and determine best course of action using available resources
- Growth mindset, curiosity and willingness to accept new perspectives
- Compassion, and a desire to cultivate courage and nurture connection
- A passionate team player and strong contributor to a coaching culture of growth and flourishing
- A burning desire to become fully immersed in the School's positive and progressive culture

Crescent School offers an excellent working environment and a competitive compensation and benefits package, including the Ontario Teachers' Pension Plan. If you exude passion, creativity, commitment, courage and fun, you will make an impact here! Please [apply online](http://www.crescentschool.org) at [crescent.simplification.com](http://crescent.simplification.com) by creating a 'Support' account and uploading your letter of application and resume by **Friday, April 12, 2019**.

**Accommodation for job applicants with disabilities is available upon request.**

*For further information about Crescent School and employment opportunities please visit our website at [www.crescentschool.org](http://www.crescentschool.org). We are actively engaged in building a more diverse school and encourage all qualified applicants to apply. We thank all candidates in advance; only those being offered an interview will be contacted. No phone calls please.*